

Privacy Statement

Introduction

Prokol Coating Group, located at Duizeldonksestraat 44, 5705 CA Helmond, is responsible for the processing of personal data as laid out in this privacy statement.

Contact details

Prokol Coating Group
Duizeldonksestraat 44
5705 CA Helmond
+31 (0)85 78 200 20
www.prokol.nl
info@prokol.nl

Personal data processed by us

We respect your privacy and ensure that the personal information you provide us with is treated confidentially. Processing of personal data takes place in accordance with the requirements stated in the General Data Protection Regulation. This privacy statement describes how Prokol handles your personal data.

We process your personal data on the basis of the following fundamental principles:

1. The processing is necessary for the execution of an agreement to which you are a party, or to take measures at your request before the conclusion of an agreement.
2. You have given your permission for the processing of your personal data for one or more specific purposes.

For what purpose do we process personal data?

We process your personal data for the following purposes:

- Processing your payment
- Forwarding our newsletter and/or advertising
- Calling or emailing you when necessary to provide our services
- Informing you of changes to our services and products
- Delivery of goods and services to you
- Analysing your website behaviour in order to improve the website and to tailor the range of products and services to your preferences
- Prokol also processes personal data if we are legally obliged to do so, such as the data we need for our tax declaration

Prokol processes your personal data on the basis of the following legal grounds:

- Permission
- Agreement
- Legal obligation

Below is an overview of the personal data you provided because you make use of our services or have provided us with.

- First name and surname
- Address details
- Gender
- Telephone number
- Email address
- IP address
- Information about your activities on our website
- Information about your surfing behaviour over different websites (e.g. because this company is part of an advertising network)
- Internet browser and device type
- CoC registration number and account number

Special and/or sensitive data processed by us

It is not our intention to collect data on website visitors younger than 16 years via our website and/or services. Unless their parents or guardian have given their permission. It is, however, not possible to verify whether a visitor is older than 16 years or not. We therefore recommend that parents be involved in their children's online activities in order to avoid the collection of any child-related data without parental permission. If you are of the opinion that we have collected personal data of a minor without such permission, please contact us at info@prokol.nl and we will delete that information.

Automated decision-making

We do not make decisions on the basis of the automated processing of matters that could have (significant) consequences for individuals. These are decisions taken by computer programmes or systems that do not involve a person (for example, a Prokol employee).

Retention periods of personal data

We will retain your personal data for as long as necessary in order to provide our services in the correct manner.

In addition, we will retain your personal data for the period for which we consider it relevant within the context of our services. The above terms shall apply unless Prokol is under a statutory obligation to retain any personal data for a longer period of time.

Sharing of personal data with third parties

We do not provide any personal data to third parties other than by virtue of the law, at your request or to processors who conduct certain activities on behalf of Prokol (such as our carrier, our hosting party and IT manager).



Tel. +31 (0)85 78 200 20 • Fax. +31 (0)85 78 200 21
www.prokol.nl • info@prokol.nl

Liquid synthetic materials for a sustainable future

Privacy Statement

Cookies or similar techniques used by us

On the site we keep track of details of visits. Within this context, particularly the IP address of your computer, the time of retrieval and data sent by a visitor's browser can be recorded and used for statistical analyses of visit and click behaviour on the website. This data is used to optimise the website. In order to perform analyses we use Google Analytics. In doing so, we use the privacy-friendly settings of Google. More information about the privacy consequences of this can be found on the website of the Dutch Data Protection Authority. Please read Google's privacy policy for more information, as well as the specific privacy policy of Google Analytics.

The website may also contain links to third party websites. Although these website(s) have been selected with care, Prokol bears no responsibility regarding these third parties and the way in which they handle your (personal) data.

Viewing, modifying or deleting data

You have the right to access, correct and/or delete your personal data. In addition, you have the right to withdraw your given permission for the data processing or to object to the processing of your personal data by Prokol and you have the right to data portability. This means that you can submit a request to us to forward your personal data, in a computer file, to you or to another organisation stated by you.

You can send a request for access, correction, deletion and/or data portability of your personal data, for the withdrawal of your permission or your objection to the processing of your personal data to info@prokol.nl. In order to be sure that the request for access has been made by you, we ask that you include a copy of your identity document when sending the request. In this copy, redact your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but no later than within four weeks.

Please note that you have the option to lodge a complaint with the national supervisory body, the Dutch Data Protection Authority. You can do this via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

We take the protection of your data very seriously and have taken appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised alteration. If you are under

the impression that your data is not secure or that there are indications of misuse, please contact us via info@prokol.nl

Changes to the privacy statement

We reserve the right to modify this privacy statement. We will inform you by email of our intention to amend this privacy statement and from which date onwards these amendments will become effective. By using our services after this date, you agree to the latest version of our privacy statement. The current Privacy Statement was updated on 22.5.2018.



Tel. +31 (0)85 78 200 20 • Fax. +31 (0)85 78 200 21
www.prokol.nl • info@prokol.nl

Liquid synthetic materials for a sustainable future